



MIDDLE EAST
MANAGEMENT SERVICE



ISO : 14001 - 2004



ISO : 9001 - 2008

EHSMS

HACCP

HSE

Neon Enviroment Serviecs (NES)
Pest Control / Building Cleaning

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نيون للخدمات البيئية
رش المبيدات / تنظيف المباني

ص.ب : ٥٢٨٦ أبوظبي - أ.ع.م.

موبايل : ٠٥٠ - ٨١١٠٧٠٢

تليفون : ٠٠٩٧١ - ٢ - ٦٧٢٢٠٠٩

فاكس : ٠٠٩٧١ - ٢ - ٦٧٤٠٠٩٥ / ٦٧٩٤٩٩٩

البريد الإلكتروني : madi@medina.ae



NEON ENVIROMENT SERVICES

Pest Control and Building Cleaning



Our Concern is Your Satisfaction...

...Your Satisfaction is Our Achievement

*We Are Not The Best But ...
...We Try for Better Performance*

*Yearly Contract / Be-Yearly
Approved Certificates By
Abu Dhabi Municipality
De-Ratting Certificates*

SUMMARY

Neon Environment services were formed in the year 2007. We are providing cleaning and pest control services at different location across United Arab Emirates. Our establishment considers safety at work site as one of the important criteria, we are aware of the structural and health risks associated with the most type of pests, and how particular species are prevalent in various parts of the client area. As part of our mission to educate our team on basics concepts of treatments. We are conducting pesticides based Pest management practices. Complying with the environment policy and procedures as well as for the Authorized legislation which will demonstrate our commitment to both employees and our customers by voluntarily having our team tested and training provided by M/S. NPMA training from their Online Learning Center offering extensive training for us and our staff.

Basics focus on providing the basic information that is needed to provide common insects control Services cover main topics:

- Insects Identification, Biology & Behavior
- Medical Considerations, Customer Services
- Inspection Techniques
- Treatment Methods
- Best Management Practices

In order to;

- Recognize and type of insects and their evidence
- Recognize and describe the elements of a complete inspection
- Describe the most common insects treatment methods. Including the pros And cons of each
- Understand and describe the basic biology of insects and key behaviors that are important for control methods to be successful.

Note: we are certified with **ISO:14001-2004, ISO:9001-2008** and we are a member of National Pest Management Association



Approved by



Chairman

POLICY

- 1) We will provide Cleaning and pest control services as per the strict requirement of ministry of Environment, United Arab Emirates and Municipality of Abu Dhabi.
- 2) As a member of NPMA (National Pest Management Association), we are following updated data and bound to provide the highest level of services according to the international standards.
- 3) As a member of Waste Management Association, we are bound to follow all the legislation set by the Government of Abu Dhabi.
- 4) We make a standing commitment that the chemical used for the treatment will be according to the directives of the local government and also utmost care will be taken that the use of the chemicals will not be done directly in a manner which will affect the natural flora and fauna/habitat.
- 5) We will provide adequate training, awareness, and make sure our employees follow the same and dispatch their duties.
- 6) To provide proper safety harness, equipments, to our employees, so as to ensure that they are provided with good welfare facilities.
- 7) To attain the highest credibility and appreciation from the clients as far as our services are concerned.
- 8) To apply good marketing strategies to expand our client data base.
- 9) To analysis of issues and revision of pest management policy.
- 10) To develop of criteria for review of pest management policy.



Approved by



Chairman

EMS POLICY

NEON engaged in «Pest control/Building Cleaning & Derating» is committed to:

- Strive for continual improvement by setting EMS objectives, Targets and regular performance monitoring with an emphasis an environment and Personal safety.
- Identify risks and significant impacts that may arise from our services and to establish Best operational controls for environmental, occupational controls for environmental, Occupational health & Safety related activities.
- Lead our employees to communicate, participate and work as a team to develop good working Environment and business practices.
- Comply with all applicable statutory, regulatory and legal requirements related to the services.
- Serve internal and external parties by creating an environmental friendly atmosphere with an emphasis on health and safety aspects.
- Committed to implement an effective system to prevent injury, ill health environmental pollution and depletion of natural resources resulting from our work activities.



Chairman

A blue ink signature of the Chairman, written in a cursive style.

CERTIFICATES



NPMA
National Pest Management Association
Our Mission is Your Protection

CERTIFICATE OF REGULAR MEMBERSHIP


PRESENTED TO:

Neon Environment Services (NES)

Expiration Date: 6/30/15 Member #: 288762

Attested: 
Bob Rosenberg, NPMA Executive Vice President






Management Service

CERTIFICATE

The Certification Body
of TÜV SÜD Management Service GmbH
certifies that



Neon Environment Services
P.O. Box: 5286, Clock Tower Building
Abu Dhabi
United Arab Emirates

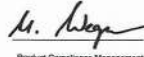

has established and applies
a Quality Management System for

**Provision of Building Cleaning,
Pest Control & De-rating Services.**


An audit was performed, Report No. 707012884
Proof has been furnished that the requirements
according to

ISO 9001:2008

are fulfilled. The certificate is valid from 2013-12-02 until 2016-12-01.
Certificate Registration No. 12 100 45985 TMS

 
Product Compliance Management
Munich, 2013-12-02


TÜV SÜD Management Service GmbH • Zertifizierungszentrale • Ridlerstraße 65 • 80329 München • Germany TÜV®



Management Service

CERTIFICATE

The Certification Body
of TÜV SÜD Management Service GmbH
certifies that



Neon Environment Services
P.O. Box: 5286, Clock Tower Building
Abu Dhabi, United Arab Emirates



has established and applies
an Environmental Management System for

**Provision of
Building Cleaning,
Pest Control & De-rating Services.**

An audit was performed, Report No. 707012884
Proof has been furnished that the requirements according to

ISO 14001:2004

are fulfilled. The certificate is valid from 2013-07-23 until 2016-07-22.
Certificate Registration No. 12 104 45985 TMS

 
Product Compliance Management
Munich, 2013-07-24

TÜV SÜD Management Service GmbH • Zertifizierungszentrale • Ridlerstraße 65 • 80329 München • Germany TÜV®

Vision, Mission & Philosophy

Vision

Neon Environment Services aims to become the leading company by providing the best solutions and latest technology to our customers and being the customer's #1 choice in for pest control and building cleaning.

Mission

We are determined to provide best quality pest control and building cleaning services by serving the community and the environment in a responsible manner.

Philosophy

Our philosophy is based on professionalism and most applicable technologies for pest control problems. Our approach is to use best practices to ensure the safety to health and environment.

The most important features of our services are:

1

Provide good quality service with concern for the customer's health and environment.

2

Highly trained technical staff with years of experience and good knowledge in pest control and cleaning.

3

Use of municipality approved public health insecticides and rodenticides for pest control.

4

Making out schedules to meet the requirements of clients

5

Notification before and after treatment and recommendations to clients to achieve good results.

6

Certified for ISO 9001:2008, 14001:2004 and OHSAS 18001:2007

7

Member of National Pest management Association



NEON ENVIROMENT SERVICES

Pest Control and Building Cleaning

Our Concern is Your Satisfaction...

...Your Satisfaction is Our Achievement



Pest Control Services

• Cockroaches

Cockroaches are common household pests. About 4000 species of cockroaches are reported in the world. Out of these 18 species have become serious domestic pests. However, the most important species of cockroaches are:

- German Cockroach
- American Cockroach
- Brown-banded Cockroach
- Oriental Cockroach



German Cockroach: Adult is light brown in color with two dark longitudinal stripes on their pronotum. They prefer warm and humid areas. They mostly found in the Kitchens, beneath and behind cabinets and cupboards, drawers, electrical equipment, crack and crevices and bath areas.

American Cockroach: Adult is reddish brown in color. They have long, wiry antennae, spiny legs, and long leathery wings extending to, or beyond the tip of the abdomen. They have lighter markings on their pronotum. They mostly found in the sewerage, around pipes and in the basement areas. They prefer high humidity areas.



Brown-banded Cockroach: Adult is very similar to German cockroach except having two broad dark stripes across the wings and lacking the two dark longitudinal stripes on their pronotum. Like the German cockroach, this is strictly an indoor species.

Oriental Cockroach: Adult is shiny black and approximately 1 inch long. This pest species is often encountered in the basements and other moist, cool areas.

Cockroaches are mostly active at night. They contaminate the food directly by moving from filth to food extensively. In addition to food contamination, they can also spread diseases and cause food poisoning,

allergy and asthma problems by carrying the disease causing organisms on their legs and bodies.



**Our Technical Team Will Help You
To Control The Cockroaches at
Your Premises.**



Get Rid of Insects to be Away from Epidemics

● Bed bugs

Adult bed bugs are dark brown in color wingless insects. Its size and color depend on the amount of blood that the body contains. They are not important in the transmission of diseases but are annoying to humans due to irritation and itching caused by their bites.

They have three or more generations in a year. Bed bugs may live for several weeks to several months without feeding, depending upon the temperature, their hiding places are evident by black or brown spots of dried excrement on surfaces where the bugs rest. Eggs, egg shells and cast skins also may be seen near these places. Bed bug infestations are mostly found in the seams, tufts, and folds of mattresses and covers.



Our Technical Team Will Help in Detection And Treatment of Bed Bugs



● Housefly

The housefly found worldwide and lives in close proximity to humans. Because houseflies can carry many diseases of humans and domestic animals like diarrhoea, dysentery, cholera, typhoid, enteric fevers, tuberculosis, leprosy and anthrax etc., it is important to keep their populations low.



● Mosquitoes

Mosquitoes are one of the most important insect pests that affect the health and wellbeing of humans and domestic animals. Most mosquito species feed on plant nectar and animal blood. Only females feed on blood. The diseases caused by different mosquito species are:

- **Anopheles sp.:** transmits malaria (caused by Plasmodium sp.)
- **Culex sp.:** transmits filariasis (caused by Wuheretia bancrofti)
- **Aedes sp.:** transmits dengue fever, encephalitis and yellow fever

All mosquitoes must have water to complete their life cycle. The adult mosquito lives for about 23- weeks.



● Rats and Mice

Three most common species of rats are; Roof rat, Norway rat and House mouse. Rats and mice can damage by gnawing, urination, defecating and nesting to buildings, furniture, food, clothing, documents, plastics and electrical wires etc. They can cause fires or failure of communication systems. Mice can also cause salmonellosis, a form of food poisoning.

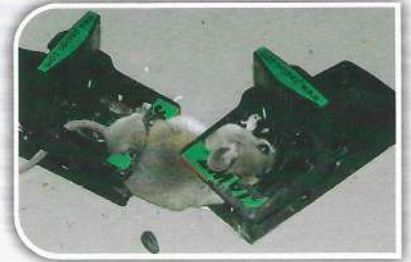


Rats enter buildings through holes in walls, around pipe entries, through sewer outlets and under doors. Mice can fit through a hole

as small as 1/4-inch. Rats fit through a hole as small as 1/2- inch. In most areas, garbage is the main source of food for rats.



**We Have Experienced
Technicians For The
Control of Rodents**



● Ants

Most species of ants come from nests located outside the building or inside wall voids. Many types of ants produce winged queens and males which swarm at certain times of the year. Large numbers of swarmers may pour out of crack and crevices into a room, even in locations that never had a problem with crawling ants. Three species of ants are most important:

Pharaoh Ants: Pharaoh ants are tiny yellowish-brown to reddish-brown ants that can nest in almost any hollow place inside a building.

Fire Ants: In warmer climates, fire ants can be a stinging hazard on building grounds, and sometimes indoors.

Carpenter Ants: Carpenter ants are large ants that tunnel in wood. These ants generally prefer moist wood and are considered to be an «early warning signal» of structural leaks or drainage problems.



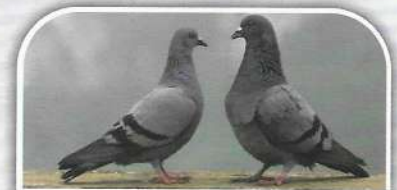
● Termites

Termites damage wooden structures in and around the buildings like trim or molding, door and window frames, files, stacked books or any other cellulose material, such as fiberboard sheathing or insulation panels. Most termite problems in large office buildings involve subterranean colonies that persist for years on buried scrap wood and constantly explore upwards for new sources of food. These colonies are often a nuisance because of the periodic emergence of large numbers of winged «swarmers» that find their way into occupied space.



● Birds

Some species of birds become serious pests when they stay and nest on or in the buildings. Their excrement is unsightly harbors microorganisms that can cause severe illness, and corrodes structures. Bird nests may block air intakes, damage the building surface by holding water against it, and contain parasites that can become indoor pests. Bird control is difficult and highly specialized.



● Snakes

Snakes like to live in damp, dark, cool places where food is abundant. Snakes are widely distributed all over the world. Generally people fear about snakes but only several species of snakes have specialized glands that contain toxic venom and long hollow fangs to inject their venom.



**We Have Techniques
To Keep The Birds
And Snakes Away**



Building Cleaning Services

Neon Environment Services provide wide range of building cleaning services that includes both interior and exterior cleaning and disinfection of residential and commercial buildings such as homes and apartments, schools and offices etc.



These services are:

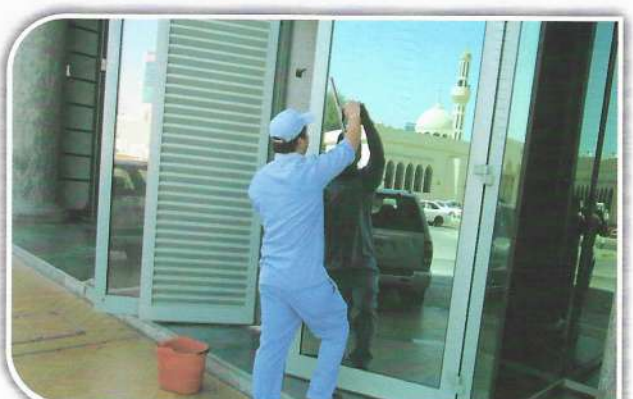
- Grinding
- Vacuuming
- Carpet Shampooing
- Working on height
- Roof Cleaning
- Glass Cleaning with Cradle
- Furniture Polishing
- Steel and Brass polishing
- Dusting
- Wall Cleaning
- Window Cleaning
- Floor Cleaning
- Buffing hard floors
- Dry Mop Sweeping
- Scrubbing
- Polishing

Our Team is Ready to Serve you Better Than you would Expect

DUSTER



Glass Cleaning



Glass Cleaning with Cradle



Mopping & Sweeping



Scrubbing Machine



**Contact Us For Extraordinary Cleaning Services at Your Homes,
Apartments or Offices**